

OVERVIEW AND SCRUTINY COMMITTEE

12 SEPTEMBER 2023

SUPPLEMENTARY INFORMATION

ITEM 5 – SAFER GUILDFORD PARTNERSHIP ANNUAL REPORT 2022-23

Further to item number 5 on the main agenda, please find attached the final version of the above report. The changes will be explained at the meeting.

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Guildford Borough Council

Overview and Scrutiny Committee Report

Date: 12 September 2023

Ward(s) affected: All

Report of Joint Strategic Director- Community Wellbeing Annie Righton

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Report Status: Open

Safer Guildford Partnership Annual Report 2022-23

1. Executive Summary

- 1.1 This report sets out the annual activities and achievements of the Safer Guildford Partnership (SGP) during 2022-23 and introduces the draft SGP Action Plan 2023-24.
- 1.2 The purpose of this report is to provide the Committee with the opportunity to examine the activities of the SGP 2022-23 in the context of the statutory role of the SGP, and to advise and comment on the appropriateness of the draft SGP Action Plan 2023-24.
- 1.3 The report provides the background for the existence of, and the roles and responsibilities of the SGP in the context of the statutory duties set out in the Crime and Disorder Act 1998, as amended by the Police Reform Act 2002 and the Police and Justice Act 2006.

- 1.4 The activities, achievements, and challenges of the SGP are summarised through the report with more detailed tracking of targets, commentary, evidence, and action plans provided in Appendices 1-4.
- 1.5 The report ends by setting out the draft SGP Action Plan 2023-24 in Appendix 5, which has been developed in line with the priorities of the [SGP Plan 2021-24](#). The draft action plan will be considered and approved by the SGP Executive in September 2023.

2. Recommendation to Committee

- (1) That the Committee is invited to review the activities and achievements of the Safer Guildford Partnership 2022-23 as set out in section 4 of this annual report.
- (2) That the Committee is invited to comment on the appropriateness of the draft Safer Guildford Partnership Action Plan 2023-24 as set out in section 5 of this annual report.

3. Reasons for Recommendation:

- To inform the Committee of the recent activities and draft future priorities of the SGP.
- The Crime and Disorder Act 1998, as amended by the Police Reform Act 2002 and the Police and Justice Act 2006, requires responsible authorities to work together alongside the community and voluntary sector to develop and implement strategies for reducing crime and disorder in their area.
- The Police and Justice Act 2006, Crime & Disorder Act 1998, and The Local Government Act 2000, requires responsible authorities to have a scrutiny committee for crime and disorder, which is fulfilled by the Council's Overview and Scrutiny Committee. The Committee is required to examine the work of the Partnership and advise on crime and disorder matters of local concern.

Is the report (or part of it) exempt from publication? No

4. Purpose of Report

- 4.1 The purpose of this report is to provide information for the Overview and Scrutiny Committee to examine the actions and achievements of the Safer Guildford Partnership (SGP) for the period September 2022 to August 2023.
- 4.2 The report presents the Committee with the opportunity to advise and comment on the appropriateness of the draft SGP Action Plan for 2023-24.

5. Strategic Priorities

- 5.1 The SGP develops and implements strategies for reducing crime and disorder, which contribute to the Council's strategic vision to be 'a green, thriving town and villages where people have the homes they need, access to quality employment, with strong and safe communities that come together to support those needing help'.
- 5.2 The Partnership helps deliver the Council's 'Community' theme by designing interventions to address and reduce harm caused by crime and anti-social behaviour, to the most vulnerable people in our community.

6. Background

Statutory responsibilities and role of the SGP

- 6.1 The Crime and Disorder Act 1998, as amended by the Police Reform Act 2002 and the Police and Justice Act 2006, requires responsible authorities to work together alongside the community and voluntary sector to develop and implement strategies for reducing crime and disorder in their area.
- 6.2 In a two-tier authority area such as Surrey, there is a requirement for a county level community safety strategy group (within the remit of the Surrey Health and Wellbeing Board), which is supported by local community safety partnerships.

- 6.3 The SGP is the local community safety partnership (CSP), which brings together both statutory and non-statutory strategic partners. Membership of the Partnership can be found on the [Council's web pages](#). The statutory role of the SGP is to:
- facilitate information sharing
 - identify local priorities
 - coordinate a planned response to the prevention of crime, disorder, anti-social behaviour, and reoffending, at a borough level
 - undertake Domestic Homicide Reviews (DHR)
- 6.4 The range of problems and behaviours under the context of community safety is incredibly varied and complex. This requires strong multi agency partnership working, effective communication and often complex problem-solving approaches. The impact of which can be a slow process.
- 6.5 The [SGP 3-year Plan \(2021-24\)](#) sets the framework for the SGP. The priorities of the Partnership were reviewed in 2021 through an assessment of current and possible future crime, disorder, and anti-social behaviour (ASB) issues. Sources which inform the annual priorities include but are not limited to:
- partner agency leads views
 - Surrey Community Safety Agreement
 - Office of the Police and Crime Commissioner Surrey
 - Surrey Police Safer Neighbourhood Team and Anti-Social Behaviour Unit
- 6.6 The role and responsibilities of the SGP do not override the priorities and day-to-day operation of each individual agency. It is intended that the SGP provides added value in joint working between partners to address shared local priorities.
- 6.7 The following areas of community safety are part of the day-to-day partnership working activities and intelligence sharing between agencies, to prevent and reduce crime and disorder in Guildford:

- protecting and preventing people from being radicalised or drawn into terrorism activity
- reducing or preventing the impact of anti-social behaviour, crime and disorder in public places
- reducing or preventing the impact of anti-social behaviour, crime and disorder on vulnerable people
- interrupting serious and organised crime
- resolving anti-social behaviour experienced by our residents

6.8 This work is carried out through several borough level and county wide operational groups, using information sharing to apply enforcement powers. These groups also provide support to people experiencing issues. This includes but is not limited to:

- Joint Action Group (JAG)
- Community Harm and Risk Management Meeting (CHaRMM)
- Serious and Organised Crime Joint Action Group (SOC JAG)
- Channel Panels (Prevent)
- [The Community Trigger](#)
- Domestic Homicide Review Panels

6.9 SGP operational groups bring together frontline professionals to share information and problem solve solutions to community safety concerns. Each group has a specific focus on either vulnerable individuals or geographic cases, although there is some cross over between groups in managing victims and perpetrators.

6.10 Risk management and information sharing is facilitated by ECINS, a secure case management platform hosted by Surrey Police.

6.11 The successful outcomes achieved by these groups are a direct result of the commitment of all agencies to work together to reduce crime, disorder, and anti-social behaviour.

6.12 The [SGP Plan](#) and priorities set the framework for directing partnership resources effectively, to where they are most needed:

- where the SGP have established what the ‘problem’ is and what the impact is on our communities
- where joint working is the best solution to the address the problem

6.13 The SGP priorities are set out below. Further explanation of each priority and delivery targets against each priority are set out in the SGP action plan summary 2022-23 which can be found in Appendix 1 of this report.

1. Domestic Abuse
2. Community Harm
3. Protecting people from serious harm
4. Community support
5. Response to vulnerable people

6.14 Actions are coordinated by relevant partners and delivered through multi agency resources, or the limited funds allocated through the SGP. The core functions of the SGP are embedded in the work of the operational groups. These functions are set out in the action plan 2022-23 as ‘our business as usual’.

7. SGP Action Plan 2022-23 outcomes

7.1 Appendix 2 provides a summary of the end of year review of delivery targets in the 2022-23 SGP action plan.

7.2 The following paragraphs aim to draw the Committee to some key highlights from the review of the targets.

Domestic Abuse

- 7.3 The Partnership has continued to respond to the risks, and the long-term effects of those experiencing domestic abuse through implementation of the Guildford Domestic Abuse Pledge, launched in the summer of 2022. The pledge supports the [Surrey Against Domestic Abuse Strategy](#). The four commitments to the pledge are:
- i. Commit to raising awareness of domestic abuse with residents, workforce, and students (aged 16 or over) to help them understand what domestic abuse is and how to respond if someone they know discloses domestic abuse.
 - ii. Make information about national and local domestic abuse support services available on your website and in other appropriate places so that they are easily accessible for residents, workforce, and students (aged 16 or over).
 - iii. Put in place an HR policy, or amend an existing policy, to support members of staff who may be experiencing domestic abuse.
 - iv. Appoint a champion at a senior level in your organisation to own the activity you are doing to support people experiencing domestic abuse.
- 7.4 Seven SGP partners have committed to delivering these pledges through 2022-23, with SW Surrey Domestic Abuse Outreach Service and Surrey County Council Community Safety supporting with advice and training. This demonstrates a strong commitment to supporting people experiencing domestic abuse.
- 7.5 Key achievements through the Domestic Abuse Pledge this year include the University of Surrey providing specialist training to their staff who investigate Domestic violence and sexual offenses. Guildford Locality Team (Adult Social Care) have provided their staff with regular Domestic Abuse training and themed reflective sessions. They have also had visits from guest speakers from specialist DA services.

The delivery of the Pledge will continue through the final year of the Safer Guildford Partnership Plan in 2023-24.

- 7.6 For the second year, Guildford and Waverley Community Safety Partnerships worked together with South-West Surrey Domestic Abuse Outreach Service to plan a series of public webinars for residents, business owners and community leaders in Southwest Surrey. The Ask Me About Domestic Abuse webinars, supported by a social media campaign, helped break the silence on domestic abuse and raise awareness of how to recognise domestic abuse, support victims and access local support services. Attendance at the webinars in 2022 was once again positive with 71 individuals registering for the event and 3 Domestic Abuse champions committing to being public advocates for domestic abuse. This work will continue in 2023-24 due to the high engagement at events.
- 7.7 Referrals received by the Domestic Abuse Outreach Service between September 2022 and August 2023 totalled 686. This is a 10% increase from the previous year. Referrals continue to rise but have stabilised following an unprecedented 61% increase during 2019/20, due to the COVID-19 pandemic.
- 7.8 It is important to note that an increase in referrals does not automatically reflect an increase in domestic abuse incidents. This could also be attributed to increased awareness of support services through national and local marketing campaigns.

Public Spaces Protection Order

- 7.9 A key target for the Partnership this year, was to deliver the action plan associated with the 2022 review of the town centre Public Spaces Protection Order (PSPO). The Council are responsible for PSPO's and therefore coordinate the action plan under the legislation and statutory guidance set out for PSPO's. The action plan requires a partnership approach to deliver the enforcement plan.
- 7.10 Details of the actions progressed during 2022/23 can be found in the PSPO Action Plan, Appendix 3.

7.11 An effective enforcement plan to support the PSPO is critical to the successful implementation and to desired changes in behaviour. The PSPO action plan (Appendix 3) and enforcement recording is monitored by the Safer Guildford Partnership Executive. This ensures all partners are contributing to the effective implementation of the Order and provides evidence for any future changes to the Order.

7.12 To support enforcement of the PSPO, during 2022/23:

- 284 patrols were undertaken in Guildford Town Centre by GBC Compliance Officers
- Surrey Police and GBC Compliance Officers provided daily patrols to known hotspots in the Town Centre and regularly carried out joint patrols to deter street drinking, during the seasonal summer peak
- GBC Compliance Officers and Police regularly use the PSPO to confiscate alcohol from those drinking in town centre public places
- 17 Community Protection Warnings (CPWs) have been served in relation to street drinking
- no CPWs have escalated to Community Protection Notice to date
- Compliance Officers have new Body Worn Cameras, which should help to capture breaches of the PSPO directly going forward.

7.13 Guildford Borough Council Compliance Officers and Surrey Police joined forces in 'days of action', targeting crime and anti-social behaviour, including breaches of the PSPO in Guildford Town Centre. This joint working helped to tackle the escalation of serious street drinking related anti-social behaviour and crime, which was having a significant impact on a large number of residents in the Foxenden Quarry area. Unfortunately, anti-social behaviour related to street drinking is still evident in certain areas of the town centre and this joint work continues to help manage the situation.

7.14 Full details the PSPO can be viewed on the [Council's website](#).

Partnership intervention

7.15 As a result of partnership intervention, the following anti-social behaviour tools have been used successfully between September 2022 to August 2023:

- 0 Criminal Behaviour Orders (2021-22: 1)
- 1 full closure order (2021-22: 1)
- 4 partial closures (2021-22: 10)
- 7 Community Protection Notices (2021-22: 5)

7.16 Partnership Intervention activities aimed at reducing the anti-social behaviour in Guildford town centre on Friday and Saturday nights and Sunday afternoons have included:

- Forming a JAG subgroup focusing on tackling town centre anti-social behaviour from young people
- Safer Streets funding bid submitted for a number of projects to tackle town centre anti-social behaviour linked to the nighttime economy.
- two intensive 'days of action' held in August, with a number of partners carrying out proactive patrols in the town centre which resulting in; 5 arrests, 1 Summons, 6 Dispersals, 3 PSPO enforcements, 8 stop searches and a large amount of community engagement.

Serious Organised Crime

7.17 The revised Serious Organised Crime Joint Action Group (SOC JAG) framework has been embedded across the Partnership in 2022-23. Membership and representation are consistently strong. Effective intelligence sharing has resulted in a reduction of County Lines in the borough, with no confirmed active lines currently in operation.

- 7.18 Guest speakers attend each SOC JAG meeting to deliver awareness raising presentations. Subject areas covered so far include cuckooing, motorcycle clubs, and County Lines.
- 7.19 ACT (Action Counters Terrorism training) and Prevent refresher online training offered to partners as part of the SGP training programme.

Safer Communities Programme

- 7.20 The new Safer Communities Programme, developed and delivered by Surrey County Council Community Safety Team, was officially launched in March 2023.
- 7.21 The Safer Communities Programme is an innovative education resource that, with effective teaching, will lead to increased safety and enhanced outcomes for young people. The programme enables children to learn, in a positive classroom environment, how to keep themselves and others safe in a variety of situations as demanded by the evolving challenges young people are facing in modern society.
- 7.22 The project has seen a successful start, with several schools requesting materials prior to the launch, showing a strong appetite for the programme. The SGP supported the launch by using its networks to raise awareness of the programme, website and resources available.
- 7.23 Surrey County Council will be conducting an evaluation in September 2023 to measure the success of the project so far. The results of this will be presented to the Safer Guildford Partnership Executive.

Safer Guildford Partnership communications

7.24 The Partnership recognises that we can make a significant contribution to reducing the impact of crime and ASB and effectively target our resources, by planning our communications to:

- reassure the public and engage, advise, support and impact positively on communities
- support victims by producing advice and signposting to support services
- increase public resilience and enable them to access the right help and support at the right time.

7.25 To emphasise the importance of joint communications across the Partnership, we have a communications Pledge. The Partnership pledge sets out four commitments from partners:

- i. raising awareness of the SGP, its aims, and key areas of work through their website, intranet, and social media channels
- ii. incorporating the community safety campaign schedule into their communications schedule where possible
- iii. monitoring and sharing posts of other SGP members and all SGP joint communications
- iv. using the #saferguildfordpartnership on all joint communications.

7.26 The Partnership Communications Plan and campaign schedule is supported by the Council to coordinate delivery using #saferguildfordpartnership. Between September 2022 and August 2023 our communications delivered:

- 47 community safety (#saferguildfordpartnership / #saferguildford) social media posts
- 28410 total campaign impressions for #SaferGuildford and #SaferGuildfordPartnership
- 122 likes of community safety (#saferguildfordpartnership / #saferguildford) social media posts

- 54 shares of community safety (#saferguildfordpartnership / #saferguildford) social media posts

Safer Guildford Partnership training

- 7.27 In response to the additional vulnerabilities of our residents and impact of the cost of living crisis, the Partnership coordinated and resourced a range of training for delivery in 2022/23. The purpose of this multi-agency partnership training was to raise the awareness and ability of staff to recognise and respond to domestic abuse, suicide, fraud and scams and counter terrorism threats. This is the second year we have run this programme.
- 7.28 The training was well attended and received, with an increase in participating partners and a total number of attendees to organised sessions reaching 81. 100% of attendees who responded to feedback felt the training would benefit them in their current job role. 100% were also interested in attending future SGP training sessions.
- 7.29 As a result, there are plans on continuing with this annual training programme to meet staff turnover needs and continue to raise awareness across a range of subjects. In 2023-24 we are adding training linked to the Surrey Violence Against Women and Girls Strategy, County Lines and modern slavery.

Safer Guildford Partnership funds

- 7.30 The SGP provided £2,000 funding to South-West Surrey Domestic Abuse Outreach Service in 2022-23. This enabled them to work with Surrey PubWatch and Experience Guildford to raise awareness of domestic abuse through the 'Ask for Angela' scheme. Bespoke 'Ask for Angela' posters were produced and displayed in town centre pubs and venues to raise awareness of the 'Ask for Angela' campaign, that it can be used to seek help for Domestic Abuse and to upskill staff to know what action to take.
- 7.31 The SGP also provided £1700 funding to Surrey Fire and Rescue Service, which was used towards their 2022/23 Safe Drive Stay Alive

programme. Safe Drive Stay Alive (SDSA) is a series of live educational performances which aim to make young people aware of their responsibilities as drivers, with the overarching aim of improving road safety and reducing the number of deaths and injuries on Surrey's roads.

7.32 A total of 9,953 people from 74 schools and colleges attended the 18 performances during the 2022/23 programme.

Key Challenges

7.33 The effectiveness of the Partnership is determined by the engagement and contribution of all agencies particularly, through the operational groups. The key challenges are:

- maintaining consistent and effective contributions
- managing expectations
- prioritising resources

7.34 There has been a recent increase in awareness around reporting anti-social behaviour and the tools available, such as the Community Trigger. This brings some challenges such as managing expectations of residents, particularly around the legal framework and enforcement powers available.

7.35 All partners are currently facing financial challenges, which impacts on resources. Funds and resources therefore must be carefully allocated and community safety issues prioritised based on the level of threat, harm and risk to the community.

7.36 Attendance at the CSP's operational groups has improved since the meetings moved online in 2020. Maintaining consistent representation from certain key partners such as Mental Health

however, continues to present some challenges. This can have a negative impact on the meeting and create barriers to resolving certain cases.

- 7.37 The Partnership continues to encourage partners to use the ECINS case management systems to effectively and securely share information on community safety issues. While usage has increased in the last year, there is still a lot of work to do to ensure all partners are signed up, trained and actively using the system on a regular basis. This is an ongoing, Surrey-wide issue, which the Surrey Police ECINS Support Team continue to try and address through awareness, support and training.
- 7.38 The Government's ASB Plan was launched in April 2023. Through 2023/24 the Partnership will be preparing to respond to the requirements set out in the Plan.

Domestic Homicide Reviews

- 7.39 Domestic Homicide Reviews (DHRs) were established on a statutory basis under the Domestic Violence, Crime and Victims Act 2004.
- 7.40 When a domestic homicide occurs, the relevant police force informs the local Community Safety Partnership. SGP has a statutory duty to establish whether the criteria for a DHR is met and that a review should be conducted.
- 7.41 DHRs are conducted under the Home Office 'Multi- Agency Statutory Guidance for the Conduct of Domestic Homicide Reviews' (December 2016).
- 7.42 The SGP has led progress in one DHR in 2022-23 which is due to be concluded in 2023-24.

8. Draft SGP Action Plan 2023-24

(Subject to SGP Executive approval in September 2023)

- 8.1 The 2023-24 Action Plan (Appendix 5) has been drafted in response to the [SGP Plan](#) priorities. The SGP Executive will approve the final action plan in September 2023.
- 8.2 The SGP will continue to support the countywide vision set out in the [Surrey Community Safety Agreement 2021-25](#):
- Protecting our most vulnerable
 - Protecting our communities from harm
 - Empowering our communities to feel safe.
- 8.3 Later in 2023 and into 2024, we are expecting significant changes in community safety with further details of the following government plans and the introduction of new statutory duties:
- [ASB Action Plan](#)
 - The new [Protect Duty](#) and [Martyn's Law](#)
 - The new [Serious Violence Duty](#) and county strategy
- 8.4 The SGP has a statutory duty to review its 3 year Partnership Plan in 2024 and reset priorities in response to the above (5.3), county wide strategies led by SCC Community Safety Team and the Surrey Community Safety Agreement, which is also due to be reviewed in 2024.

9. Consultation

- 9.1 The SGP Executive is responsible for developing and agreeing the annual priorities for the Partnership's plan and associated action plans.
- 9.2 Ward Councillors are invited to attend operational delivery groups where appropriate, in relation to referrals received for their ward.

9.3 Project specific consultation is undertaken under statutory guidance.

10. Key Risks

10.1 The resources to deliver interventions aligned to the priorities of the SGP are additional to the day-to-day functions of each partner agency. The capacity to deliver these interventions is determined by multi agency partnership working which may be impacted by individual agency contributions.

10.2 The ongoing financial challenge for all partners means the priorities set out by the SGP will require agility, to respond appropriately to the changing needs of the community.

11. Financial Implications

11.1 The actions and interventions delivered by the SGP are contained within the existing revenue budget for the Partnership within the Council's budget.

12. Legal Implications

12.1 The Crime and Disorder Act 1998, as amended by the Police Reform Act 2002 and the Police and Justice Act 2006, requires responsible authorities to work together alongside the community and voluntary sector to develop and implement strategies for reducing crime and disorder in their area.

12.2 The content of this report sets out the work undertaken to meet this statutory duty.

12.3 In accordance with Section 19 of the Police and Justice Act 2006 the Committee has the power to review and scrutinise decisions made, and actions taken in connection with the discharge of the Council's crime and disorder functions and may make reports and recommendations with respect to the discharge of those functions.

13. Human Resource Implications

13.1 The SGP is made of representatives from 'responsible authorities' as set out in the legislation:

- Police
- local authorities
- fire and rescue authorities
- probation service
- health

13.2 The SGP Executive is chaired by the Joint Strategic Director: Community Wellbeing.

13.3 The Council's lead officers supporting the strategic work of the Partnership is the Policy Officer for Strategy, overseen by the Joint Executive Head for Community.

13.4 The Joint Executive Head of Regulatory Services chairs the JAG with officers from Compliance. Operational and Technical Services, Legal Services, Culture, Heritage and Leisure Services, Community Services and Customer, Case and Parking Services support the wider remit of the SGP where appropriate, working alongside statutory, voluntary and community partners in the operational groups.

14. Equality and Diversity Implications

14.1 This duty has been considered in the context of this report and it has been concluded that there are no equality and diversity implications arising directly from this report.

15. Climate Change/Sustainability Implications

15.1 In the context of this report there are no climate change/sustainability implications arising directly.

16. Suggested issues for overview and scrutiny

16.1 The Committee is required to consider and comment on the appropriateness of the draft priorities set out in this report.

17. Conclusion

17.1 This report provides information for the committee to review the actions and achievements of the SGP in 2022-23.

17.2 This report sets out the draft SGP Action Plan 2023-24 for the Committee to consider and comment on its appropriateness.

18. Background Papers

None

19. Appendices

Appendix 1: SGP Action Plan 2022-23

Appendix 2: SGP Action Plan 2022-23-year end review

Appendix 3: PSPO action plan

Appendix 4: Guildford Against Domestic Abuse pledge

Appendix 5: Draft Safer Guildford Partnership action plan 2023-24

Please ensure the following service areas have signed off your report. Please complete this box and do not delete.

<i>Service</i>	<i>Sign off date</i>
<i>Finance / S.151 Officer</i>	<i>24/08/23 Richard Bates</i>
<i>Legal / Governance</i>	
<i>HR</i>	<i>23/08/23</i>
<i>Equalities</i>	<i>23/08/23</i>
<i>Lead Councillor</i>	<i>23/08/23</i>
<i>CMT</i>	<i>15/08/23</i>
<i>Committee Services</i>	

Safer Guildford Partnership 2022-23 Action Plan

Appendix 1

1. Domestic Abuse

Responding to the Domestic Abuse Act 2021, Surrey Against Domestic Abuse Strategy and implementing the Guildford Domestic Abuse Pledge.

2. Community Harm

Continued improvements in how our operational groups are working- responding to targeted areas and vulnerable people. Implementing Public Spaces Protection Orders and maintaining support for Community Triggers.

3. Protecting people from serious harm

Responding to the threat of counterterrorism (Prevent), maintaining a serious organised crime group, supporting schemes to address serious youth violence.

4. Community support

Focus on raising awareness, communication and building public confidence. Identifying issues, reporting, and knowing how to seek the right help at the right time. Training and awareness of our support networks.

5. Response to vulnerable people

Responding to the additional vulnerabilities of our residents facing community safety issues

Priorities:

1. Domestic Abuse
2. Community Harm
3. Protecting people from serious harm
4. Community support
5. Response to vulnerable people

Safer Guildford Partnership 2022-23 Action Plan

Appendix 1

Our business as usual

The following areas of community safety are part of the day to day partnership working activities and intelligence sharing between agencies, to prevent and reduce crime and disorder in Guildford:

- protecting and preventing people from being radicalised or drawn into terrorism activity
- reducing or preventing the impact of anti-social behaviour, crime and disorder in public places
- reducing or preventing the impact of anti-social behaviour, crime and disorder on vulnerable people
- interrupting serious and organised crime
- resolving anti-social behaviour experienced by our residents

This work is carried out through several borough level and county wide operational groups, using information sharing to apply enforcement powers. These groups also provide support to people experiencing issues. This includes but is not limited to:

- Joint Action Group (JAG)
- Community Harm and Risk Management Group (CHaRMM)
- Serious and Organised Crime Joint Action Group (SOC JAG)
- Channel Panels (Prevent)
- The Community Trigger

Measuring indicators:

The Safer Guildford Partnership uses a range of indicators to measure trends and volumes of activity. These can provide an indication of prevention and protection needs and achievements.

- Numbers of ASB tools used
- Numbers of referrals to intervention services
- Number of cases completed
- Number of Partnership Intelligence Forms submitted
- Information sharing platform user indicators
- Social media indicators and digital reach (web site hits)

Priorities:

1. Domestic Abuse
2. Community Harm
3. Protecting people from serious harm
4. Community support
5. Response to vulnerable people

Safer Guildford Partnership 2022-23 Action Plan

Appendix 1

This work is overseen by the Safer Guildford Partnership Executive.

Priority	What is the problem/issue	Impact on our residents	Action to address issue	What we hope to achieve	How will we know we have achieved?
1	Members of our communities, our customers and our staff, not knowing how to recognise, acknowledge and seek specialist support for domestic abuse	<ul style="list-style-type: none"> members of our communities at risk of harm and not getting the support they need, where and when they need it 	<ul style="list-style-type: none"> deliver annual awareness raising public webinar partners to implement SGP Domestic Abuse Pledge support new partners to sign up to DA Pledge Promotion of SW Surrey DA campaign material SGP funding commitment for SW Surrey DA Outreach Service Undertaking Domestic Homicide Reviews and implementing action plans Partnership training (priority 5) 	<ul style="list-style-type: none"> anyone experiencing domestic abuse can access the right information, and support in the right place and at the right time learning lessons from Domestic Homicide Reviews and leading changes to practice 	<ul style="list-style-type: none"> attendance at webinars staff of partner agencies awareness of domestic abuse increased implementation of Domestic Abuse Pledge domestic abuse outreach service referral increases Reach / shares of SW Surrey DA campaign material Domestic Homicide Review action plan implementations
2	Anti-social behaviour affecting individuals and community's quality of life	<ul style="list-style-type: none"> causes or likely to cause harm, alarm or distress to residents, visitors, and businesses decreased feelings of safety for visitors, residents, and businesses 	<ul style="list-style-type: none"> select, implement, and enforce the most effective ASB tools to address ASB promotion of reporting guidance promotion of support services deliver staff training on Community Triggers implement and monitor PSPO enforcement and supporting Action Plan 	<ul style="list-style-type: none"> target enforcement to key issues increased feelings of safety for residents and visitors raise awareness of where and how to report and seek support 	<ul style="list-style-type: none"> Purple Flag perception study feelings of safety achieves 90% ASB data from Police ICAD system and User Satisfaction Survey. Engagement in digital and social media platforms and campaigns

Priorities:

1. Domestic Abuse
2. Community Harm
3. Protecting people from serious harm
4. Community support
5. Response to vulnerable people

Safer Guildford Partnership 2022-23 Action Plan

Appendix 1

			<ul style="list-style-type: none">• Partnership engagement at operational meeting groups		<ul style="list-style-type: none">• Community Trigger applications responded to within timeframes• Community Trigger applications resolved• Monitoring of PSPO enforcement• Effective resolution of cases referred to JAG, CHaRMM and SOC JAG
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Priorities:

1. Domestic Abuse
2. Community Harm
3. Protecting people from serious harm
4. Community support
5. Response to vulnerable people

Safer Guildford Partnership 2022-23 Action Plan

Appendix 1

Priority	What is the problem/issue	Impact on our residents	Action to address issue	What we hope to achieve	How will we know we have achieved?
3	Serious organised crime disrupting the quality of life of communities and individuals	<ul style="list-style-type: none"> exploitation of vulnerable people violent behaviours experienced in our communities 	<ul style="list-style-type: none"> clear and understood reporting mechanisms partnership intelligence sharing plan and deliver targeted partnership disruption activities understand and meet Partnership requirements of new Protect Duty when released support for distribution of SCC Junior Citizens scheme materials Partnership training (Priority 5) 	<ul style="list-style-type: none"> raise awareness of risks effective sharing of the right information at the right time meet statutory duties 	<ul style="list-style-type: none"> number of partnership intel sharing referrals engagement in campaigns number of targeted disruption activities undertaken by Partnership achieving minimum compliance of the Protect Duty by deadline completion of Junior Citizens Community Safety booklet. take up from Guildford schools for the Junior Citizens Community Safety booklet from teachers, schools and CSPs. completion of an online webinar for teachers supporting the Safer Communities Programme. feedback from teachers and children following the September launch of the Safer Communities Programme.

Priorities:

1. Domestic Abuse
2. Community Harm
3. Protecting people from serious harm
4. Community support
5. Response to vulnerable people

Safer Guildford Partnership 2022-23 Action Plan

Appendix 1

4	Raising public awareness and increasing public resilience to report and access help and support for all issues relating to crime and anti-social behaviour	<p>Members of our communities:</p> <ul style="list-style-type: none"> not getting the right help and support at the right time at risk of harm from experiencing crime and disorder 	<ul style="list-style-type: none"> partners to implement SGP Comms Pledge: joint comms #SaferGuildfordPartnership raise awareness of the partnership raise awareness of community support services 	<ul style="list-style-type: none"> increase in public awareness of where, how, and when to report issues increase in public awareness of support for those experiencing crime and disorder 	<ul style="list-style-type: none"> social media and engagement indicators for campaigns public engagement activities delivered attendance at public engagement activities
5	Reduced capacity of residents to cope with, protect themselves against or resist, criminal or anti-social behaviours.	<p>Vulnerable members of our communities:</p> <ul style="list-style-type: none"> not getting the support they need, where and when they need it at risk of harm or experiencing crime and disorder 	<ul style="list-style-type: none"> target resources on disruption, enforcement and problem solving generic and targeted community comms and events to inform, advise, and educate public on support services Partnership annual training package to include suicide awareness, Prevent and Domestic Abuse Awareness SGP funding support for SFRS Safe Drive Stay Alive (SDSA) campaign 	<p>increased:</p> <ul style="list-style-type: none"> intervention public awareness and support staff awareness of risks and support 	<ul style="list-style-type: none"> effective resolution of referral cases public community engagement in campaigns and events attendance at and feedback of training feedback from teachers and students on SDSA. existing SDSA Pre and post questionnaires. evidence and recommendations from previous independent evaluation (Road Safety Analysis) and new independent evaluations.

Priorities:

1. Domestic Abuse
2. Community Harm
3. Protecting people from serious harm
4. Community support
5. Response to vulnerable people

1. **Domestic Abuse**
Responding to the Domestic Abuse Act 2021, Surrey Against Domestic Abuse Strategy and implementing the Guildford Domestic Abuse Pledge.
2. **Community Harm**
Continued improvements in how our operational groups are working- responding to targeted areas and vulnerable people. Implementing Public Spaces Protection Orders and maintaining support for Community Triggers.
3. **Protecting people from serious harm**
Responding to the threat of counterterrorism (Prevent), maintaining a serious organised crime group, supporting schemes to address serious youth violence.
4. **Community support**
Focus on raising awareness, communication and building public confidence. Identifying issues, reporting, and knowing how to seek the right help at the right time. Training and awareness of our support networks.
5. **Response to vulnerable people**
Responding to the additional vulnerabilities of our residents facing community safety issues

Safer Guildford Partnership 2022-23 Action Plan – End of Year Review

Appendix 2

Our business as usual

The following areas of community safety are part of the day-to-day partnership working activities and intelligence sharing between agencies, to prevent and reduce crime and disorder in Guildford:

- protecting and preventing people from being radicalised or drawn into terrorism activity
- reducing or preventing the impact of anti-social behaviour, crime, and disorder in public places
- reducing or preventing the impact of anti-social behaviour, crime, and disorder on vulnerable people
- interrupting serious and organised crime
- resolving anti-social behaviour experienced by our residents

This work is carried out through several borough level and county wide operational groups, using information sharing to apply enforcement powers. These groups also provide support to people experiencing issues. This includes but is not limited to:

- Joint Action Group (JAG)
- Community Harm and Risk Management Group (CHaRMM)
- Serious and Organised Crime Joint Action Group (SOC JAG)
- Channel Panels (Prevent)
- The Community Trigger

Measuring indicators:

The Safer Guildford Partnership uses a range of indicators to measure trends and volumes of activity. These can provide an indication of prevention and protection needs and achievements.

- Numbers of ASB tools used
- Numbers of referrals to intervention services
- Number of cases completed
- Number of Partnership Intelligence Forms submitted
- Information sharing platform user indicators
- Social media indicators and digital reach (web site hits)

Safer Guildford Partnership 2022-23 Action Plan – End of Year Review

Appendix 2

This work is overseen by the Safer Guildford Partnership Executive.

Safer Guildford Partnership 2022-23 Action Plan – End of Year Review

Appendix 2

Priority	What is the problem/issue	Impact on our residents	Action to address issue	What we hope to achieve	How will we know we have achieved?
1	Members of our communities, our customers, and our staff, not knowing how to recognise, acknowledge and seek specialist support for domestic abuse	<ul style="list-style-type: none"> members of our communities at risk of harm and not getting the support they need, where and when they need it 	<ul style="list-style-type: none"> deliver awareness raising public webinar partners to implement SGP Domestic Abuse Pledge support new partners to sign up to DA Pledge promotion of SW Surrey DA campaign material SGP funding commitment for SW Surrey DA Outreach Service Undertaking Domestic Homicide Reviews and implementing action plans Partnership training (priority 5) 	<ul style="list-style-type: none"> anyone experiencing domestic abuse can access the right information, and support in the right place and at the right time learning lessons from Domestic Homicide Reviews and leading changes to practice 	<ul style="list-style-type: none"> domestic abuse outreach service referral increases attendance at webinars attendance at training staff of partner agencies awareness of domestic abuse increased implementation of DA Pledge reach / shares of SW Surrey DA campaign material Domestic Homicide Review action plan implementations

Achievements

SW Surrey DA Outreach Service referrals:

2021/2022	2022/2023
Sep 2021: 33	Sep 2022: 53
Oct 2021: 42	Oct 2022: 57
Nov 2021: 45	Nov 2022: 56
Dec 2021: 39	Dec 2022: 53
Jan 2022: 46	Jan 2023: 60
Feb 2022: 43	Feb 2023: 75
Mar 2022: 50	Mar 2023: 63
Apr 2022: 37	Apr 2023: 50
May 2022: 80	May 2023: 59

Safer Guildford Partnership 2022-23 Action Plan – End of Year Review

Appendix 2

June 2022: 66	June 2023: 58
July 2022: 64	July 2023: 52
Aug 2022: 79	Aug 2023: 50
Total 624	Total 686

Domestic Abuse Partnership training and awareness delivery

- Southwest Surrey Domestic Abuse Outreach Service training (details priority 5)
- [Ask Me \(Domestic Abuse\) Public Webinars](#) (details priority 5)
- £2000 SGP funding for partnership project between SW Surrey Domestic Abuse Outreach Service, Experience Guildford and Pub Watch.

SW Surrey Domestic Abuse Outreach campaign material

- Partnership work between the Domestic Abuse Outreach Service, Pub Watch and Experience Guildford to raise awareness of domestic abuse. Posters were created and displayed in town centre pubs and venues to raise awareness of the 'Ask for Angela' scheme and to help upskill staff to support vulnerable members of the public.
- The DA Outreach Service and Surrey County Council worked together to produce a series of videos to raise awareness of domestic abuse across the County. The videos were supported by a poster and social media campaign.
- The DA Outreach Service launched their new website with improved content aimed at survivors and professionals, this was promoted it on social media.
- An awareness raising video was created using funding from the SGP, which is now available on the DA Outreach Service's website homepage.
- The DA Outreach Service met with GBC's Community Team at The Hive to help raise awareness of Domestic Abuse and of the support available.
- The DA Outreach Service had a stand at the launch of the Knife Angel at Guildford Cathedral.
- On 16 March 2023 the DA Outreach Service worked with the University of Surrey to provide information and resources to students during their Wellbeing Week. This included information on the DA Service's Youth Engagement and LGBTQ+ teams.

Guildford Against Domestic Abuse Pledge (Appendix 4)

Safer Guildford Partnership 2022-23 Action Plan – End of Year Review

Appendix 2

Commitments:

- Raise awareness of domestic abuse with residents, workforce, and students (age 16 or over) to help them understand what domestic abuse is and how to respond if someone they know discloses domestic abuse
 - Make information about local domestic abuse support services available on websites, social media, internal bulletins, and appropriate public places and support surrey-wide social media campaigns
 - Put in place a HR policy, or review and update an existing policy, to support members of staff who may be experiencing domestic abuse
 - Appoint a champion at a senior level in your organisation to own the activity you are doing to support people experiencing domestic abuse
- 7 partners have signed the Pledge from the SGP Partnership – GBC, University of Surrey, Office for the PCC, Probation Service, Experience Guildford, Adult Social Care (Guildford Locality Team) and Surrey Police, all working alongside Southwest Surrey Domestic Abuse Service and the Surrey Community Safety DA lead.

Safer Guildford Partnership 2022-23 Action Plan – End of Year Review

Appendix 2

Priority	What is the problem/issue	Impact on our residents	Action to address issue	What we hope to achieve	How will we know we have achieved?
2	Anti-social behaviour affecting individuals and community's quality of life	<ul style="list-style-type: none"> causes or likely to cause harm, alarm or distress to residents, visitors, and businesses decreased feelings of safety for visitors, residents, and businesses 	<ul style="list-style-type: none"> select, implement, and enforce the most effective ASB tools promotion of reporting guidance promotion of support services deliver staff training on Community Triggers implement and monitor PSPO enforcement and supporting action plan partnership engagement in operational meeting groups 	<ul style="list-style-type: none"> target enforcement to key issues increased feelings of safety for residents and visitors raise awareness of where and how to report and seek support 	<ul style="list-style-type: none"> Purple Flag perception study feelings of safety achieves 90% ASB data from Police ICAD system and User Satisfaction Survey Engagement in digital and social media platforms and campaigns Community Trigger applications responded to within timeframes Community Trigger applications resolved Monitoring of PSPO enforcement ASB tools used effective resolution of cases referred to JAG, CHaRMM and SOC JAG

Achievements

Police ASB data

Surrey Police received 3905 reports of anti-social behaviour in Guildford between December 2022 and May 2023.

Town Centre Public Spaces Protection Order (PSPO) action plan progress summary:

- Action Plan to support implementation and ongoing monitoring in place (updates in Appendix 3)
- PSPO regularly being used to stop people drinking alcohol in public.
- Ongoing town centre joint patrols – 284 patrols in 2022/23.

Safer Guildford Partnership 2022-23 Action Plan – End of Year Review

Appendix 2

- 17 Community Protection Warnings (CPWs) served in relation to street drinking.
- Beverley Hall current hotspot for street drinkers and related ASB.
- GBC Compliance will be providing refresher PSPO training to Guildford Police Safer Neighbourhood Team in September, to improve joint working and PSPO enforcement.

Training and guidance

Bespoke Community Trigger training was offered to all relevant GBC staff, including Customer Services, Customer and Case, Housing and Community Wellbeing.

Training was offered to the Partnership as a whole on suicide prevention, fraud and scams, domestic abuse and counter terrorism (details in priority 5).

GBC Compliance Team provided training on the Town Centre PSPO and enforcement process to the Safer Neighbourhood Policing Team. This training is due to be refreshed in September 2023.

All Ward Councillors were sent guidance and information regarding community safety in Guildford. This included advice on reporting anti-social behaviour, the Community Trigger, support services available, the various operational groups and how to raise concerns.

ASB tools implemented

Quarter	CPN's	CBO's	Full Closures	Partial Closures
June 23- Aug 23	2 (20 CPWs)	0	1	0
Mar 23- May 23	3 (13 CPWs)	0	0	1
Dec 22- Feb 23	1 (10 CPWs)	0	0	1
Sept 22- Nov 22	0	0	0	2 extensions
Totals 22-23:	6	0	1	4
Comparative totals 21-22	5	1	1	10

Referrals to operational meeting groups

Quarter	JAG referrals	JAG cases closed	CHaRMM referrals	CHaRMM cases closed
June 23-Aug 23	0	1	13	7

Safer Guildford Partnership 2022-23 Action Plan – End of Year Review

Appendix 2

Mar 23- May 23	2	1	13	9
Dec 22- Feb 23	0	1	5	5
Sept 22- Nov 22	0	0	6	7
Totals 22-23:	2	3	37	28
Comparative totals 21-22	2	5	22	16

Community Triggers

Quarter	Applications received	Live cases	Thematic
June 23 – Aug 23	4	0	<ul style="list-style-type: none"> • Neighbour disputes • Cannabis smoke • Noise
Mar 23- May 23	3	1	<ul style="list-style-type: none"> • ASB from children • Drugs and noise in public park
Dec 22- Feb 23	5	2	<ul style="list-style-type: none"> • Neighbour dispute • Domestic Abuse / mental health
Sept 22- Nov 22	5	4	<ul style="list-style-type: none"> • Neighbour dispute • Domestic Abuse / mental health

Safer Guildford Partnership 2022-23 Action Plan – End of Year Review

Priority	What is the problem/issue	Impact on our residents	Action to address issue	What we hope to achieve	How will we know we have achieved?
3	Serious organised crime (SOC) disrupting the quality of life of communities and individuals	<ul style="list-style-type: none"> exploitation of vulnerable people violent behaviours experienced in our communities 	<ul style="list-style-type: none"> Clear and understood reporting mechanisms partnership intelligence sharing plan and deliver partnership disruption activities understand and meet Partnership requirements of new Protection Duty when released support for distribution of SCC Safer Communities programme materials Partnership training (Priority 5) 	<ul style="list-style-type: none"> raise awareness of risks effective sharing of the right information at the right time meet statutory duties 	<ul style="list-style-type: none"> number of partnership intel sharing referrals engagement in campaigns number of targeted disruption activities undertaken by Partnership achieving minimum compliance of the Protect Duty by deadline completion of Junior Citizens Community Safety booklet take up from Guildford schools for the Safer Communities programme from teachers, schools and CSPs completion of online webinar for teachers supporting the Safer Communities programme feedback from teachers and children following the launch of the Safer Communities programme

Partnership Intelligence referrals

Quarter	Partnership Intelligence Forms	Channel Panel
June 23- Aug 23	72	0
Mar 23 – May 23	75	0
Dec 22- Feb 23	106	0
Sept 22- Nov 22	50	0
Totals 22-23:	303	0
Comparative totals 21-22:	284	0

Serious Organised Crime

- Guest speakers invited to each SOC JAG meeting to deliver awareness raising presentations. Subject areas covered so far include; cuckooing, motorcycle clubs and County Lines.
- ACT (Action Counters Terrorism training) and Prevent refresher online training offered to partners as part of the SGP training programme.

Targeted disruption activities:

- Regular town centre joint patrols by GBC Regulatory Services and Police.
- Linwood Nurseries joint visit, which resulted in several Notices being served for various offenses.
- Beverley Hall joint visits to tackle anti-social behaviour linked to street drinking.
- Two intensive 'days of action' held in August to target anti-social behaviour in the town centre. A number of partners carried out proactive patrols which resulted in; 5 arrests, 1 Summons, 6 Dispersals, 3 PSPO enforcements, 8 stop searches and a large amount of community engagement.

Safer Communities Programme:

- The new [Safer Communities Programme](#) was officially launched in 2023.
- This programme was produced following a County wide review of the Junior Citizens Scheme.
- Through online resources available to schools, the programme enables children to learn how to keep themselves and others safe in a variety of situations.
- Information was circulated Partnership wide to raise awareness.

Safer Guildford Partnership 2022-23 Action Plan – End of Year Review

Priority	What is the problem/issue	Impact on our residents	Action to address issue	What we hope to achieve	How will we know we have achieved?
4	Raising public awareness and increasing public resilience to report and access help and support for all issues relating to crime and anti-social behaviour	Members of our communities: <ul style="list-style-type: none"> not getting the right help and support at the right time at risk of harm from experiencing crime and disorder 	<ul style="list-style-type: none"> partners to implement SGP Comms Pledge: <ul style="list-style-type: none"> joint comms #SaferGuildfordPartnership Raise awareness of he Partnership Raise awareness of community support services 	<ul style="list-style-type: none"> increase in public awareness of where, how, and when to report issues increase in public awareness of support for those experiencing crime and disorder 	<ul style="list-style-type: none"> social media and engagement indicators for campaigns public engagement activities delivered attendance at public engagement activities

Achievements

SGP Comms Plan

- 14 partners signed up to Comms Pledge- commitment to share partnership campaigns and information through own channels.
- GBC community safety web pages updated.
- Community safety guidance sent to all Ward Councillors and uploaded to the Modern.gov online library. Providing information and advice on community safety issues, reporting and support services.

External Communications

Multi agency comms to raise public awareness, encourage reporting and signpost to support regarding local and national community safety concerns and campaigns:

- UN Day for the Elimination of Violence Against Women / White Ribbon
- Buy a gift for a child or adult escaping domestic abuse / Healthy Surrey
- National County Lines Intensification Week
- National Hate Crime Awareness Week

Safer Guildford Partnership 2022-23 Action Plan – End of Year Review

Appendix 2

- Surrey Domestic Abuse Awareness Week
- Safe Drive Stay Alive public event
- ASB week
- Police Emoji slang campaign
- Crime Stoppers Counterfeit Fraud campaign
- Crime Stoppers Fearless campaign

Internal Partnership Communications

- Domestic Abuse public survey for commissioning of Surrey DA specialist services
- Safer Guildford Partnership Training programme
- Crime Stoppers VAWG Report launch
- Domestic Abuse online survey
- County Lines awareness workshop details
- SOS Christmas bus details
- Surrey CHaRMM Framework and Crime and Disorder Protocol
- Surrey Support After Suicide Service launch
- An Introduction to Understanding Personality Disorder' online training
- National ASB Week
- Stigma Training 2023/24 – Substance Use
- Hourglass webinars

GBC led comms #SaferGuildfordPartnership

Quarter	#saferguildfordpartnership posts	Total impressions	Total likes	Total shares
June 23- Aug 23	5	5688	24	11
March 23- May 23	6	3822	11	11

Safer Guildford Partnership 2022-23 Action Plan – End of Year Review

Appendix 2

Dec 22- Feb 23	20	9200	53	18
Sept 22- Nov 22	16	9700	34	14
Totals 22-23:	47	28410	122	54
Comparative totals 21-22:	73	383512	150	54

* From March 2022 the method used to gather figures for total impressions was altered to improve accuracy. This is why the total impressions figure varies so much between 2021/22 and 2022/23.

Safer Guildford Partnership 2022-23 Action Plan – End of Year Review

Priority	What is the problem/issue	Impact on our residents	Action to address issue	What we hope to achieve	How will we know we have achieved?
5	Reduced capacity of residents to cope with, protect themselves against or resist, criminal or anti social behaviours.	Vulnerable members of our communities: <ul style="list-style-type: none"> not getting the support they need, where and when they need it experiencing crime and disorder 	<ul style="list-style-type: none"> target resources on disruption, enforcement and problem solving generic and targeted community comms and events to inform, advise and educate public on support services Partnership annual training package to include suicide awareness, Prevent and Domestic Abuse awareness SGP funding support for Surrey Fire and Rescue Service Safe Drive Stay Alive campaign 	increased: <ul style="list-style-type: none"> intervention public awareness and support staff awareness of risks and support 	<ul style="list-style-type: none"> effective resolution of referral cases public community engagement in campaigns and events attendance at and feedback of training feedback from teachers and students on SDSA existing SDSA pre and post questionnaires evidence and recommendations from previous independent evaluation (Road Safety Analysis) and new independent evaluations.

Achievements

Outcomes from Autumn 2022/23 Safer Guildford Partnership Training Programme focussing on additional vulnerabilities:

This was the second training programme coordinated by the Partnership, with delivery contributions from relevant partners. The training was open to all staff and volunteers across the Partnership. Additional public awareness sessions were delivered on the domestic abuse priority.

Attendance and feedback -Safer Guildford Partnership training programme 2022/23:

- Ask Me About Domestic Abuse webinars.
Hosted on 29 November and 6 December for the public, partners, business owners and community leaders in Guildford and Waverley. 71 registered, with 3 people becoming Domestic Abuse Champions.
- Suicide prevention training

Facilitated by SCC Public Health for partners and professionals.

32 bookings

30 attendees

100% of respondents found the session useful.

100% of respondents learnt something new about suicide awareness

100% of respondents felt the training will benefit them in their current job role.

100% of respondents would be interested in attending future SGP training sessions.

- Domestic Abuse awareness training

Facilitated by SW Surrey Domestic Abuse Outreach Service for partners and professionals.

39 bookings

31 attendees

100% of respondents found the session useful.

89%% of respondents learnt something new about domestic abuse awareness

89% of respondents felt the training will benefit them in their current job role.

100% of respondents would be interested in attending future SGP training sessions.

- Fraud and Scams training

Facilitated by Trading Standards.

23 bookings

20 attendees

100% of respondents found the session useful.

100% of respondents learnt something new about fraud and scams awareness

100% of respondents felt the training will benefit them in their current job role.

100% of respondents would be interested in attending future SGP training sessions.

- Online short courses were also available in; Prevent / counterterrorism and suicide awareness.

Safe Drive Stay Alive

The Partnership provided Surrey Fire and Rescue Service with £1700 of funding, which was put towards their Safe Drive Stay Alive campaign for 2022/23.

- 9953 young people attended from 74 different schools and colleges.
- 90% of young people who provided feedback found the performance a useful experience.
- 83% of young people who provided feedback felt the performance would have a positive impact on the way they intend to drive.
- 60% of young people who provided feedback found the performance uncomfortable to watch but useful.
- 5423 young people signed up to receive Safe Drive Stay Alive emails.

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This action plan will deliver against the themes and issues raised through the town centre PSPO review 2021-22. The action plan seeks to compliment the variation to the PSPO in making Guildford a safer place to live, work and visit.

Outcomes

By implementing this action plan we aim to:

- respond to anti-social behaviour (ASB) issues highlighted in the review but out of scope of the PSPO
- respond to ASB issues in locations outside of the town centre
- direct resources to where they are most needed
- ensure consistent and effective enforcement, recording, monitoring and reporting of the PSPO
- raise awareness of the PSPO, its conditions and how it can contribute to a safer town centre

Themes:

1. Behaviours
2. Locations
3. Enforcement
4. Recording, monitoring, and reporting
5. Communications

Monitoring our progress:

Monitoring of this action plan will be through the Safer Guildford Partnership Plan and annual report.

Behaviours					
	Behaviour	Evidence	Barrier to PSPO	Action	Responsible
1.1	Littering	90% of public survey respondents felt that litter was a problem in the borough.	<ul style="list-style-type: none"> • Included in existing legislation – FPNs can be served under Section 88 of Environmental Protection Act. • Difficult to witness and enforce. • Unlikely to be enforced by Police. • Limited GBC resources to enforce. • Limited information reported by the public on locations of concern. 	<p>The Council’s Compliance Team to review reports of littering to identify hotspots and fully understand the nature and locations of littering issues within the borough.</p> <p>The Council’s Compliance Team to use this knowledge to target litter hotspots with appropriate education and enforcement action e.g. Days of Action and patrols.</p>	Dympna Sanders Compliance Lead, Environmental & Regulatory Services, Guildford Borough Council
2022/23 update <ul style="list-style-type: none"> • 96 proactive littering patrols by GBC Compliance in 2022/23. • 1 FPN served for littering from a vehicle. • Joint partnership town centre patrols to target littering hot spots. 					
1.2	Dangerous / inconsiderate parking in the town centre	<p>Reports from GBC officers.</p> <p>JAG town centre subgroup.</p>	<ul style="list-style-type: none"> • Lack of quantitative data. • Not raised as a concern by the public. • Lack of evidence of detrimental impact on the public. • Lack of enforcement resources / Police unlikely to enforce. 	Guildford Borough Council to consider alternative ASB tools such as Civil Injunctions against repeat offenders.	Mike Smith Senior Specialist Licensing & Community Safety, Environmental and Regulatory Services,

			<ul style="list-style-type: none"> • Safety of Council officers enforcing on the highway. • Restrictions of PSPO powers on some highways. 	<p>Guildford Borough Council to carry out further research around potential health and safety concerns for enforcing officers and to explore whether some of the issues are parking offences.</p>	<p>Guildford Borough Council</p>
<p>2022/23 update</p> <ul style="list-style-type: none"> • The issue of dangerous and inconsiderate parking, mainly by fast food delivery companies in the evenings, was looked at by the JAG town centre sub group. • Discussions with McDonalds, Uber Eats and Deliveroo, invasive Policing and Licensing advice reduced the issue. • Fast food delivery drivers now understand that enforcement action will be taken. • The majority of delivery drivers have relocated to private land opposite the friary centre. • Some parking issues late at night around McDonalds remain but the ASB issue has been stabilised. • A recent separate issue of violent confrontations between delivery drivers, due to ongoing feuds, was addressed by police and has been resolved. 					
1.3	Begging	<p>Reports from town centre businesses.</p> <p>Reports from Experience Guildford / DISC system.</p>	<ul style="list-style-type: none"> • Included in existing legislation - Section 3 of the Vagrancy Act 1824. • Lack of quantitative data. • Lack of evidence to show a persistent issue. • Lack of evidence of aggressive begging / impact on the public. • Mentioned by only 9 of 500 public survey respondents. 	<p>Experience Guildford to consider legal advice on alternative ASB tools, such as Civil Injunctions and BCRP (Business Crime Reduction Partnership) warnings against repeat offenders.</p> <p>Experience Guildford to work with town centre partners to ensure those conducting the activity are provided</p>	<p>Pete Lambert, Town Centre and Venue Liaison, Experience Guildford</p>

			<ul style="list-style-type: none"> Recent cases of High Court challenge due to breach of human rights. 	with wider health and wellbeing support.	
<p>2022/23 update</p> <ul style="list-style-type: none"> Experience Guildford Town Rangers report that begging is still present in the town centre. Recent improvements made to the DISC system has increased the number of begging incidents being reported to Police by town centre businesses. 					
1.4	Roof running	<p>Report from town centre businesses.</p> <p>Reports from Experience Guildford / DISC system.</p>	<ul style="list-style-type: none"> Included in existing legislation – trespass. Not raised as a concern by the public. Lack of evidence of detrimental impact on the public. Takes place on private property not in a public space. Enforcement barriers – witnessing issue and identifying individuals. 	<p>Experience Guildford to consider legal advice on alternative ASB tools, such as Civil Injunctions and BCRP (Business Crime Reduction Partnership) warnings against repeat offenders.</p> <p>Experience Guildford to encourage town centre businesses to improve building security, take action and report.</p>	<p>Pete Lambert, Town Centre and Venue Liaison, Experience Guildford</p>
<p>2022/23 update</p> <ul style="list-style-type: none"> A SGP letter from GBC, Police and the Fire Service was distributed to all High Street businesses in 2022. 					

- This advised business owners of the risk to their building and members of the public, how to protect their assets and safeguard their customers and how to report and submit evidence.
 - Joint patrols took place at peak times, which lead to GBC Compliance officers identifying two individuals.
 - Youth Liaison Officer engaged with relevant schools.
 - The roof ASB issue then stopped in 2022.
-
- This is a seasonal issue which has recently re-emerged, although not as prevalent.
 - There have been two incidents in the last month, but these involved individuals known to Surrey Police.
 - The SGP letter has been recirculated to High Street businesses within the last month.

Locations					
	Location	Evidence	Barrier to PSPO	Action	Responsible
2.1	Kingston Meadows, East Horsley	JAG (Joint Action Group) Highlighted in the public survey 4 or more times.	Out of area for town centre PSPO review - lack of robust evidence.	Partners to continue multiagency communication and joint working to address issues. JAG to monitor the situation and concerns through future referrals. JAG to consider further research and evidence gathering for future PSPO consideration if appropriate. Partners to encourage residents and	Justine Fuller Chair, JAG (Joint Action Group)

				community groups to report when incidents occur to assist with understanding of issues and action necessary.	
2022/23 update					
<ul style="list-style-type: none"> • This was an issue during the COVID-19 Pandemic which has not been flagged since it was removed from the JAG agenda in late 2021. • Partnership interventions which helped to resolve the issue included; <ul style="list-style-type: none"> - Regular patrols by GBC Compliance and Police. - Lottery funded schemes run by West Horsley Place to engage local young people. - Police liaised with the Parish Council, West Horsley Police, residents and British Transport Police. - GBC Parks and Street Scenes assisted with litter and graffiti. • The area remains on the patrol regime for both GBC Compliance and Police, for continued monitoring. 					
2.2	Ash (Including Coronation Gardens, Winchester Road and Ash Ranges).	JAG (Joint Action Group)	Out of area for town centre PSPO review - lack of robust evidence.	Partners to continue multiagency communication and joint working to address issues. JAG to monitor the situation and concerns through future referrals. JAG to consider further research and evidence gathering for future PSPO consideration if appropriate. Partners to encourage residents and community groups to report when incidents occur to assist with	Justine Fuller, Chair, JAG (Joint Action Group)

				understanding of issues and action necessary.	
<p>2022/23 update</p> <ul style="list-style-type: none"> ● This issue was removed from the JAG agenda in 2022 due to a reduction in youth ASB in the Ash area. ● Partnership interventions which helped resolve the issue included; <ul style="list-style-type: none"> - Ash Parish Council looking at increasing recreational activities for young people. - Police issuing Dispersal Orders at peak times and locations. - Police run community events to discuss the issue with residents. - Police assigning a Problem Solving Occurrence to work with partners and improve the situation. - A focussed approach by School and Youth Liaison Officers to work with specific individuals. - Consideration of CCTV in hotspots. ● A small spate of ASB at the A31 at Tongham Underpass was also quickly resolved via a concentrated partnership approach involving Surrey Police, Hampshire Police, JAG, GBC Compliance, GBC Street Scenes, and Rushmore Borough Council. ● In recent months, ASB and violence in Ash caused by young people has re-emerged. ● Surrey Police are addressing the matter accordingly by targeting the known offenders. 					

Enforcement					
	Requirement	Evidence	Previous Barriers	Action	Responsible
3.1	<p>Effective, efficient, and collaborative enforcement of the town centre PSPO to:</p> <ul style="list-style-type: none"> • make the PSPO relevant • increase public confidence • respond to public expectations 	<p>Partner survey</p> <p>36% of public survey respondents did not think the current PSPO is effective.</p> <p>Data from current town centre PSPO.</p>	<p>Lack of training for enforcing officers.</p> <p>Lack of communication and multiagency working.</p> <p>Lack of awareness of the PSPO, its conditions and enforcement procedures.</p>	<p>The Council's Compliance Team to progress the Corporate Enforcement Policy through Executive.</p> <p>The Council's Compliance Team to effectively implement the updated Corporate Enforcement Policy and procedures for enforcement of the town centre PSPO.</p> <p>The Council's Compliance Team to work closely with the Council's Legal team to consider breaches and potential prosecution options for repeat offenders.</p> <p>The Council's Compliance Team to ensure enforcing officers receive appropriate training on the PSPO, its conditions and enforcement procedures.</p> <p>The Council's Compliance Team to ensure enforcing officers are aware of the PSPO Equalities Impact Assessment and potential impact on those with protected characteristics when enforcing the PSPO.</p> <p>Surrey Police to ensure enforcing officers receive appropriate training on the PSPO, its conditions and enforcement procedures.</p>	<p>Dympna Sanders, Compliance Lead, Environmental and Regulatory Services, Guildford Borough Council</p> <p>Insp. Alick James</p>

				Surrey Police to ensure enforcing officers are aware of the PSPO Equalities Impact Assessment and potential impact on those with protected characteristics when enforcing the PSPO.	Borough Commander Surrey Police
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2022/23 update					
<ul style="list-style-type: none"> • 364 proactive town centre patrols by GBC Compliance. • 74 patrols related to alcohol surrender. • 238 patrols related to ASB. • Joint patrols with Surrey Police. • 17 CPWs issued in 2022/23. • Compliance Team have new body worn cameras. • GBC Compliance plan to increase enforcement action going forward. 					

Recording, monitoring and reporting

	Requirement	Evidence	Previous barriers	Action	Responsible
4.1	<p>To record, monitor and report on town centre PSPO breaches and enforcement efficiently and effectively to:</p> <ul style="list-style-type: none"> • understand the impact of the PSPO • direct resources to where they are needed • build the evidence for future PSPO reviews. 	<p>Partner survey.</p> <p>Lack of historical data available.</p>	<p>Lack of training for enforcing officers.</p> <p>Lack of communication and multiagency working.</p> <p>Lack of awareness of the PSPO, its conditions and enforcement procedures.</p> <p>Insufficient monitoring and recording procedures and systems in place.</p>	<p>Guildford Borough Council Compliance Team to continue to work collaboratively with Guildford Police Safer neighbourhood Team and other partners.</p> <p>Guildford Borough Council Compliance Team and Surrey Police Safer Neighbourhood Team to develop and agree a shared approach and process to report and record breaches of the PSPO.</p> <p>Guildford Borough Council Compliance Team to ensure enforcing officers receive appropriate training on reporting and recording breaches of the PSPO.</p> <p>Surrey Police Safer Neighbourhood Team to ensure enforcing officers receive appropriate training on reporting and recording breaches of the PSPO.</p> <p>JAG to record anecdotal updates on PSPO enforcement through education as part of a standing item on the agenda.</p>	<p>Dympna Sanders, Compliance Lead, Environmental and Regulatory Services, Guildford Borough Council</p> <p>Insp. Alick James, Borough Commander, Surrey Police</p>

				<p>JAG to report anecdotal updates on PSPO enforcement through education to the Safer Guildford Partnership Executive on a quarterly basis.</p> <p>GBC Compliance Team to provide data on PSPO breaches and FPNs to the Safer Guildford Partnership Executive on a quarterly basis.</p>	<p>Justine Fuller, Chair, JAG (Joint Action group)</p>
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2022/23 update:

- GBC Compliance Team has been working collaboratively with Guildford Police Safer neighbourhood Team to establish an effective PSPO enforcement procedure. Further training is planned to ensure all relevant Policing staff are aware of the process and the information required.
- PSPO enforcement figures and feedback is discussed at JAG (Joint Action Group) meetings, under a standing item on the agenda.
- PSPO enforcement figures and feedback is reported to the SGP Executive, through quarterly meetings and SGP Action Plan updates.

Communications:

	Requirement	Evidence	Previous barriers	Action	Responsible
4.1	<p>Raised public awareness of the town centre PSPO to:</p> <ul style="list-style-type: none"> • make the PSPO relevant • increase public confidence • respond to public expectations 	<p>Partner survey</p> <p>57% of public survey respondents were not aware of the current town centre PSPO.</p>	<p>Lack of resource.</p> <p>No dedicated Communications plan.</p>	<p>Guildford Borough Council to plan and deliver a dedicated and focused public communications campaign to raise awareness of the amended PSPO to those who live, work, and visit the town centre.</p>	<p>Gill Paddington Strategy and Communications (Safer Guildford Partnership) Guildford Borough Council</p> <p>Emma McBriarty, Strategy and Communications, Guildford Borough Council</p>

2022/23 update: <ul style="list-style-type: none">• Following the launch of the revised town centre PSPO in 2022 GBC delivered a dedicated comms campaign which helped to raise awareness of the amended PSPO.• New metal signage was produced and erected across the PSPO area which also helped to raise awareness of the PSPO area and revised conditions.• PSPO webpages on the GBC website continue to be updated.					

Guildford Against Domestic Abuse Pledge

Our Borough, Our Residents, Our Problem

About the Guildford Against Domestic Abuse pledge

The Guildford Against Domestic Abuse pledge has been created by the Safer Guildford Partnership to encourage our member organisations to make a commitment to support people experiencing domestic abuse*. Domestic abuse is one of the biggest issues in society today. The true scale of the problem is difficult to determine because a large proportion of domestic abuse goes unreported. There are estimated to be between 14,205 – 42,288 victims of domestic abuse in Surrey and in 2018-2019 there were 14,002 domestic abuse incidents reported to Surrey Police. Tragically, two women are killed every week by their partner or ex-partner in England and Wales alone.



SAFER GUILDFORD
a partnership approach

Between April and September 2020, the South West Surrey Domestic Abuse Outreach Service which covers Guildford, saw a 51% increase in referrals rising from 192 for the same period in 2019 to 289.

Why are we doing this?

The answer is simple; all Safer Guildford Partnership members either live or work in Guildford and have a responsibility to do all they can to create safer communities for the residents, workforce and students (age 16 or over) in the borough. This pledge gives Safer Guildford Partnership member organisations the opportunity to sign up to make four focused commitments to provide support for people experiencing domestic abuse. It is a way for them to publicly commit to take action to support victims of domestic abuse. Once they have done so the onus is on them to ensure that they complete the commitments with the support of the rest of the partnership. If an organisation has already delivered the commitments, then they can still sign the pledge and use their experience to help others with more work to do.

* The pledge is based on the Make a Stand pledge that was developed by the Chartered Institute of Housing in partnership with Women's Aid and the Domestic Abuse Housing Alliance.

The pledge

By signing up to the Guildford Against Domestic Abuse pledge you are committing to make sure your organisation does the following:

<p>1. Raise awareness of domestic abuse with residents, workforce, and students (age 16 or over) to help them understand what domestic abuse is and how to respond if someone they know discloses domestic abuse</p>	<p>2. Make information about local domestic abuse support services available on websites, social media, internal bulletins, and appropriate public places and support surrey-wide social media campaigns</p>
<p>3. Put in place a HR policy, or review and update an existing policy, to support members of staff who may be experiencing domestic abuse</p>	<p>4. Appoint a champion at a senior level in your organisation to own the activity you are doing to support people experiencing domestic abuse</p>

1. There is a DA training programme available to partners and we can further support with webinars for staff and the public with the help of South West Domestic Abuse Service.
2. The www.surreyagainstda.info website is available to all and pre-prepared social media content and images can be shared for your use. Content for newsletters, posters, leaflets can be provided on request.
3. We have DA workforce policy templates available and can support organisations to develop their own workforce policies
4. We can encourage senior leaders to become White Ribbon Ambassadors and Champions and ask them to consider working towards White Ribbon Accredited Status for their organisation. Surrey County Council were awarded this status in November 2020 for a period of three years.

* The pledge is based on the Make a Stand pledge that was developed by the Chartered Institute of Housing in partnership with Women's Aid and the Domestic Abuse Housing Alliance.

Our Priorities

1. Domestic Abuse

Responding to the Domestic Abuse Act 2021, Surrey Against Domestic Abuse Strategy and implementing the Guildford Domestic Abuse Pledge.

2. Community Harm

Continued improvements in how our operational groups are working- responding to targeted areas and vulnerable people. Implementing Public Spaces Protection Orders and maintaining support for Community Triggers.

3. Protecting people from serious harm

Responding to the threat of counterterrorism (Prevent), maintaining a serious organised crime group, supporting schemes to address serious youth violence.

4. Community support

Focus on raising awareness, communication and building public confidence. Identifying issues, reporting, and knowing how to seek the right help at the right time. Training and awareness of our support networks.

5. Response to vulnerable people

Responding to the additional vulnerabilities of our residents facing community safety issues

Priorities:

1. Domestic Abuse 2. Community Harm 3. Protecting people from serious harm 4. Community support 5. Response to vulnerable people

Our business as usual

The following areas of community safety are part of the day to day partnership working activities and intelligence sharing between agencies, to prevent and reduce crime and disorder in Guildford. This work is overseen by the Safer Guildford Partnership Executive:

- protecting and preventing people from being radicalised or drawn into terrorism activity
- reducing or preventing the impact of anti-social behaviour, crime and disorder in public places
- reducing or preventing the impact of anti-social behaviour, crime and disorder on vulnerable people
- interrupting serious and organised crime
- resolving anti-social behaviour experienced by our residents

This work is carried out through several borough level and county wide operational groups, using information sharing to apply enforcement powers. These groups also provide support to people experiencing issues. This includes but is not limited to:

- Joint Action Group (JAG)
- Community Harm and Risk Management Group (CHaRMM)
- Serious and Organised Crime Joint Action Group (SOC JAG)
- Channel Panels (Prevent)
- The Community Trigger

Measuring indicators:

The Safer Guildford Partnership uses a range of indicators to measure trends and volumes of activity. These can provide an indication of prevention and protection needs and achievements.

- Numbers of ASB tools used
- Numbers of referrals to intervention services
- Number of cases completed
- Number of Partnership Intelligence Forms submitted
- Information sharing platform user indicators
- Social media indicators and digital reach (web site hits)

Priorities:

1. Domestic Abuse 2. Community Harm 3. Protecting people from serious harm 4. Community support 5. Response to vulnerable people

Safer Guildford Partnership draft 2023-24 Action Plan

Appendix 5

Priority	What is the problem/issue	Impact on our residents	Partnership action to address issue	What we hope to achieve	How will we know we have achieved? (measurements)
1	Members of our communities, our customers and our staff, not knowing how to recognise, acknowledge and seek specialist support for domestic abuse	<ul style="list-style-type: none"> members of our communities at risk of harm and not getting the support they need, where and when they need it 	<ul style="list-style-type: none"> deliver annual awareness raising public DA webinar partners to progress and implement SGP Domestic Abuse Pledge* support new partners to sign up to DA Pledge promotion of SW Surrey DA campaign material and campaigns across Partnership SGP funding commitment for SW Surrey DA Outreach Service Partnership agencies requesting support services from Surrey Domestic Abuse Partnership to work with priority groups (men, LGBTQ, ethnic minority groups, survivors with multi disadvantages and survivors with disabilities) GBC funding commitment to Sanctuary scheme through DA Act new burdens funding Undertaking Domestic Homicide Reviews and implementing action plans 	<ul style="list-style-type: none"> anyone experiencing domestic abuse can access the right information, and support in the right place and at the right time learning lessons from Domestic Homicide Reviews and leading changes to practice practical support for members of our communities experiencing DA increased support for specific groups to access services 	<ul style="list-style-type: none"> attendance at and feedback from webinars staff of partner agencies awareness of domestic abuse increased (feedback) implementation of Domestic Abuse Pledge domestic abuse outreach service referral increases Reach / shares of SW Surrey DA campaign material Domestic Homicide Review action plan implementations Increased delivery of support services to priority groups

Priorities:

1. Domestic Abuse 2. Community Harm 3. Protecting people from serious harm 4. Community support 5. Response to vulnerable people

Safer Guildford Partnership draft 2023-24 Action Plan

Appendix 5

			• Partnership training (priority 5)		
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Priorities:

1. Domestic Abuse
2. Community Harm
3. Protecting people from serious harm
4. Community support
5. Response to vulnerable people

Safer Guildford Partnership draft 2023-24 Action Plan

Appendix 5

Priority	What is the problem/issue	Impact on our residents	Partnership action to address issue	What we hope to achieve	How will we know we have achieved? (measurements)
2	Anti-social behaviour (ASB) affecting individuals and community's quality of life	<ul style="list-style-type: none"> causes or likely to cause harm, alarm or distress to residents, visitors, and businesses decreased feelings of safety for visitors, residents, and businesses 	<ul style="list-style-type: none"> select, implement, and enforce the most effective ASB tools to address ASB promotion of reporting guidance promotion of support services implement and monitor PSPO enforcement and supporting Action Plan Increase partnership engagement and actions at operational meeting groups Partnership support and local implementation of the Surrey Violence Against Women (VAWG) Strategy Partnership preparation to respond to the Surrey Serious Violence Strategy (24) and the Government's Anti Social Behaviour Plan Partnership training (Priority 5) 	<ul style="list-style-type: none"> target enforcement to key issues increased feelings of safety for residents and visitors raise awareness of where and how to report and seek support tackling VAWG is a shared responsibility across agencies 	<ul style="list-style-type: none"> Purple Flag perception study feelings of safety achieves 90% ASB data from Police ICAD system and User Satisfaction Survey. Engagement in digital and social media platforms and campaigns Community Trigger applications responded to within timeframes Community Trigger applications resolved Monitoring of PSPO enforcement Effective resolution of cases referred to JAG, CHaRMM and SOC JAG

Priorities:

1. Domestic Abuse 2. Community Harm 3. Protecting people from serious harm 4. Community support 5. Response to vulnerable people

Safer Guildford Partnership draft 2023-24 Action Plan

Appendix 5

Priority	What is the problem/issue	• Impact on our residents	• Action to address issue	• What we hope to achieve	• How will we know we have achieved?
3	Serious organised crime disrupting the quality of life of communities and individuals	<ul style="list-style-type: none"> • exploitation of vulnerable people • violent behaviours experienced in our communities 	<ul style="list-style-type: none"> • clear and understood reporting mechanisms through SOC JAG • increased partnership intelligence sharing • plan and deliver targeted partnership disruption activities • understand and meet Partnership requirements of new Protect Duty when released • Partnership preparation for Martyn's Law • Partnership support for the Surrey Safer Communities Programme • Partnership training (Priority 5) 	<ul style="list-style-type: none"> • raise awareness of risks • effective sharing of the right information at the right time • meet statutory duties 	<ul style="list-style-type: none"> • number of partnership intel sharing referrals • engagement in campaigns • number of targeted disruption activities undertaken by Partnership • achieving minimum compliance of the Protect Duty by deadline • evidence of Safer Communities Programme impact

Priorities:

1. Domestic Abuse 2. Community Harm 3. Protecting people from serious harm 4. Community support 5. Response to vulnerable people

Safer Guildford Partnership draft 2023-24 Action Plan

Appendix 5

Priority	What is the problem/issue	Impact on our residents	Partnership action to address issue	What we hope to achieve	How will we know we have achieved? (measurements)
4	Raising public awareness and increasing public resilience to report and access help and support for all issues relating to crime and anti-social behaviour	Members of our communities: <ul style="list-style-type: none"> not getting the right help and support at the right time at risk of harm from experiencing crime and disorder 	<ul style="list-style-type: none"> Review of the SGP Comms Pledge and hashtag: <ul style="list-style-type: none"> joint comms #SaferGuildfordPartnership raise awareness of the partnership raise awareness of community support services service providers and host partners delivering awareness through existing community events and groups (e.g the Hive) Deliver a local targeted Crimestoppers and Fearless campaign- north Guildford wards and Ash Consultation activity to inform 3 year plan 24-25 	<ul style="list-style-type: none"> increase in public awareness of where, how, and when to report issues increase in public awareness of support for those experiencing crime and disorder 	<ul style="list-style-type: none"> social media and engagement indicators for campaigns public engagement activities delivered by partners attendance at public engagement activities Increased reporting in targeted wards through Crimestoppers

Priorities:

1. Domestic Abuse 2. Community Harm 3. Protecting people from serious harm 4. Community support 5. Response to vulnerable people

Safer Guildford Partnership draft 2023-24 Action Plan

Appendix 5

<p>5</p>	<p>Reduced capacity of residents to cope with, protect themselves against or resist, criminal or anti-social behaviours.</p>	<p>Vulnerable members of our communities:</p> <ul style="list-style-type: none"> • not getting the support they need, where and when they need it • at risk of harm or experiencing crime and disorder 	<ul style="list-style-type: none"> • target resources on partnership disruption, enforcement and problem solving • generic and targeted community comms and events to inform, advise, and educate public on support services • Partnership annual training package to include vulnerability -Suicide Awareness, Prevent, Domestic Abuse Awareness, Frauds and Scams, Modern Day Slavery, County Lines and cuckooing 	<p>increased:</p> <ul style="list-style-type: none"> • intervention • public awareness and support • staff awareness of risks and support 	<ul style="list-style-type: none"> • effective resolution of referral cases • public community engagement in campaigns and events • attendance at and feedback of training
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Priorities:

- 1. Domestic Abuse 2. Community Harm 3. Protecting people from serious harm 4. Community support 5. Response to vulnerable people**